



Question the status quo
release in March



Understand documents and processes before starting work
release in April



Assess your work and that of any subcontractors
release in June



Learn from previous experience and apply
release in July



Implement the plan
release in August



Timely completion of your work
release in October



You're an important part of the team - an ambassador for Quality
release in November coinciding with World Quality Week

As part of the **Pause for Quality** campaign, the National Highways **Supplier Quality Forum** Working Group is embedding a quality culture across its supply chain.

From March 2026 we will be releasing **QUALITY** materials aligned to the Pause for Quality campaign launched in 2025. The materials are designed to promote and support conversations about quality throughout the NH supply chain





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Why Pause for Quality?

Getting Quality wrong has significant impacts on Health and Safety, Time, Costs, and Carbon.

- 39% of accidents occur during rework.
- Construction errors cost the UK industry billions every year in lost time.
- It is estimated that eliminating errors could save the industry £10–£25 billion per annum.
- Rework accounts for up to 5% of construction's emissions.



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