

Asset Management Policy

We connect the country by enhancing, maintaining and operating, England's strategic road network safely, reliably and efficiently.

Our road network is extensive. It comprises more than 4,300 miles of road and over 20,000 structures, as well as vehicle barriers, roadside technology, drainage and earthworks. With more than four million journeys taking place daily, our roads play a vital part in many people's lives and in building a stronger and more productive economy.

Safety, customer and delivery are our Company's imperatives. Asset management is about optimising each of these. Our work helps to ensure that our assets continue to provide a safe, serviceable, and sustainable road network for our customers now and in the future. This policy sets out the asset management principles that we adopt across the company to ensure we are aligned with our imperatives.

Why asset management is important

Asset management enables us to make good, consistent decisions about our assets throughout their lifecycle, that best meet the needs of our customers. It provides a clear line of sight from our objectives and outcomes to our delivery, translating our vision into costed programmes and activities that deliver our imperatives in a transparent way.

Every person in National Highways has a role to play

Asset management is led by our people and supported through our processes and tools. Our teams bring together the information they have on our assets and the service we deliver to our customers with the support of our suppliers. All our employees and suppliers know how they make a difference to the service we provide.

How asset management is delivered in National Highways

Asset management is undertaken collectively across our whole company. All of the decisions we make are supported by our key principles. We are transforming our asset management to become a more modern company geared for the future, and aligned to international standards and best practice.

Asset Management Principles



Focus on customer service

We provide the right road network that delivers the right service to our customers and communities.



Make efficient use of available resources

We understand the current and future needs of our assets allowing us to make efficient, appropriate, and timely interventions to optimise cost, risk and performance.



Consider the whole life of the asset

Our decisions are underpinned by whole life cost considerations. We consider value for money and long-term affordability on the service that our assets provide to our customers. This considers the impact that we have on the environment including meeting our Net Zero commitments, that delivers the right service to our customers and communities.



Align our strategic plans and delivery

We have published a long-term vision for the strategic road network and will deliver our programmes of works included in the Road Investment Strategy and the Delivery Plan in line with our organisational objectives of safety, customer, digital, and carbon.



Manage our asset risk effectively

We manage our asset risks through appropriate mitigation and controls supported by our policies, standards, and governance. Intelligent use of data informs our management of risk and resilience to events that impact our network, including climate change.



Empower and connect our people

We empower our people by providing them with the right capability, training, and skills. A consistent asset management approach is promoted within the Company through regular communication.

“National Highways delivers excellent customer service through good asset management - enhancing and managing our assets safely and reliably. We make decisions that consider the impact on the environment whilst ensuring the country's economy is supported by a safe and sustainable road network, now and in the future.”



Nick Harris,
Chief Executive
Officer

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